

## Cloud Services for Ahmadu Bello University

Ahmadu Bello University is desirous of the implementation of best practice in the management of official documents and collaborations amongst faculty, students and other administrative units. It is in that light that the University established a Data Centre with adequate servers configured to have virtual machines using Proxmox. All the applications used in the University are hosted in the Data Centre. There is a provision of power backup to assure availability and a three 1GBPS Internet bandwidth from three different providers all on BGP (Boarder Gateway Protocol). The University also acquired Microsoft 365 A1 for Education license. Although the license is free for some cloud-based services in the Office 365 suite, faculty members and students have one terabytes OneDrive cloud storage. Similarly, official documents are available to authorised users via Microsoft Teams and SharePoint.

The University is working to migrate the email services to Microsoft Exchange, which is part of the Microsoft 365 A1 for education package.

☐ [EXTERNAL] Re: M365 Commercial Purchase - TrackingID#2307240050004524 6 messages

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**From:** "Rechelle" <support@mail.support.microsoft.com>  
**To:** "msumar" <msumar@abu.edu.ng>  
**Sent:** Wednesday, July 26, 2023 5:36:21 PM  
**Subject:** M365 Commercial Purchase - TrackingID#2307240050004524

Dear Shuaibu,

Thank you for your email.

I have gone through the information you have provided, and I am pleased to inform you that your account has been successfully tagged as EDU and you are now approved to purchase the **Microsoft 365 A5** subscription.

Kindly log out of the **Microsoft 365** admin center, close your web browser instance, re-open the browser, and log in again. In this way your admin will restart, and the EDU offers should appear.

After this you can go ahead and navigate to the Purchase section to purchase **Microsoft 365 A5** subscription.

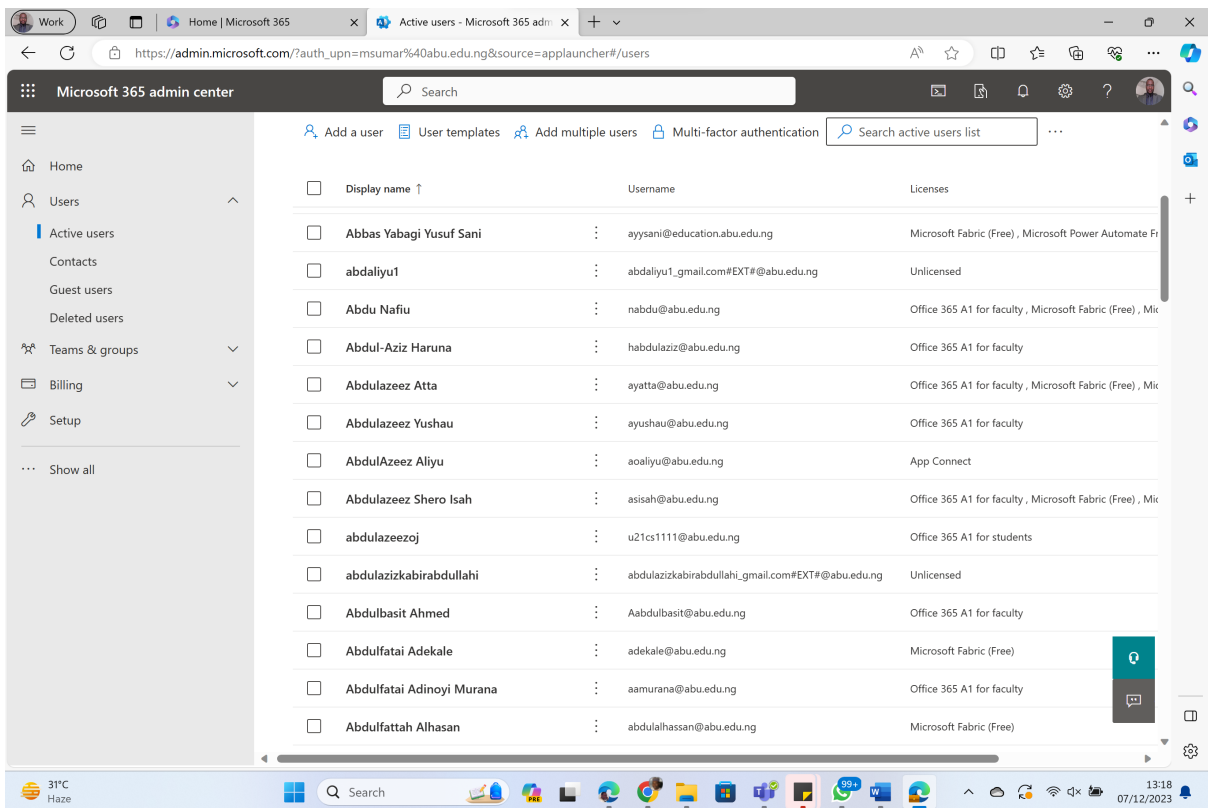
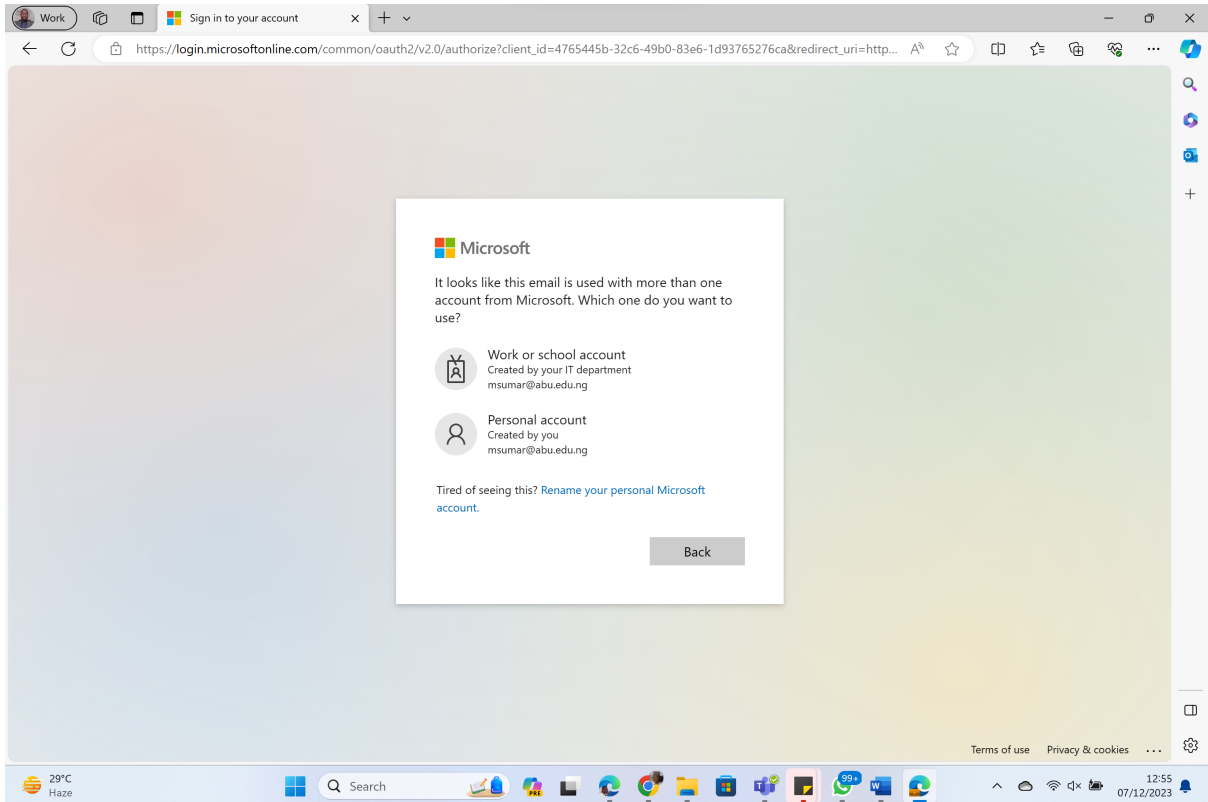
For your future reference, here is a support link on how to: [Try or buy Microsoft 365](#)

Is there anything else I can help you with aside from this?

Let me know if you have any questions by replying to this email - I am available between 11:00 am - 8 pm EST, [Monday to Friday](#).

Sincerely,  
**Rechelle P. Capuno**  
Microsoft 365 Subscription and Billing for Business  
Email: [cvg\\_mdc\\_recap\\_css@office365support.com](mailto:cvg_mdc_recap_css@office365support.com) | [v-rcapuno@microsoft.com](mailto:v-rcapuno@microsoft.com) | Working Hours: 11:00 AM EST - 8:00 PM EST  
Team Lead: Lester John Bella | Email: [v-2leb@microsoft.com](mailto:v-2leb@microsoft.com)  
Local Support Number: 1-800-865-9408

The login is [www.login.microsoft.com](http://www.login.microsoft.com)



So far, more than one thousand five hundred faculty and students have been created on the Microsoft 365 platform.